Central Coast Regional Water Quality Control Board Prosecution Team Evidence in the matter of Cease and Desist Order R3-2016-0015 Exhibit 20





Central Coast Regional Water Quality Control Board

August 7, 2015

Todd Mourer General Manager Centrally Grown, Inc. 7432 Exotic Garden Dr. Cambria, CA 93428 toddm@centrallygrown.com

VIA ELECTRONIC AND CERTIFIED MAIL 7012 3460 0002 4816 7827

Maleika Lacey Corporate Director Centrally Grown, Inc. 7432 Exotic Garden Dr. Cambria, CA 93428 maleikal@centrallygrown.com

Dear Mr. Mourer:

RESPONSE TO THE NOTICE OF VIOLATION AND REQUIREMENT FOR INFORMATION FOR CENTRALLY GROWN RESTAURANT ONSITE WASTEWATER TREATMENT SYSTEM, WDR 97-10-DWQ, SAN LUIS OBISPO COUNTY, WDID 3 401212496

The Central Coast Regional Water Quality Control Board (Water Board) received your response to our July 10, 2015 Notice of Violation (NOV) via email on July 31, 2015 at 4:57 PM. The response is insufficient to address the cited deficiencies in an expeditious manner.

Therefore, you are now required to submit a technical report prepared by a licensed civil engineer with experience designing advanced on-site wastewater treatment and disposal systems. You must submit this report to the Water Board no later than 5:00 pm on **August 21**, **2015.** The technical report must be sufficient to adequately correct the violations noted in the July 10, 2015 NOV, and include all of the following:

- 1. Verification that you have implemented action to prevent the public from being exposed to the effluent from your wastewater system and specific details about how you will continue to prevent exposure long term.
- 2. A plan to remedy the surfacing effluent situation expeditiously, including a specific timeline with milestones for implementing the plan.
- 3. A detailed drawing illustrating where the 100% replacement of the subsurface disposal area is located, as required by Provision 4 of WDR 97-10-DWQ.

DR. JEAN-PIERRE WOLFF, CHAIR | KENNETH A. HARRIS JR., EXECUTIVE OFFICER

- 4. Verification that either (a) a Centrally Grown staff person has been adequately trained to operate and maintain the advanced wastewater treatment and disposal systems or, alternatively, (b) that a qualified operations and maintenance firm has been retained to perform the ongoing duties necessary to successfully operate and maintain the advanced wastewater treatment and disposal system.
- 5. Written procedures detailing how Centrally Grown staff are to respond in the event of an alarm or failure of any portion of the wastewater treatment or disposal system, including the identification of individuals with responsibilities for carrying out said responses.

The Water Board's requirement that you submit the information described above is made pursuant to section 13267 of the California Water Code. Pursuant to section 13268 of the Water Code, a violation of Water Code section 13267 requirements may subject you to civil liability of up to \$1,000 per day for each day in which the violation occurs. Days of violation and the associated potential civil liability continue to accrue for each day of non-compliance.

The Water Board needs the required information in order to ensure your compliance with WDR 97-10-DWQ. You are required to submit this information because you are the current property owner and conducted operations at the facility that caused a discharge of waste in violation of WDR 97-10-DWQ, and based on the available data you are responsible for the discharge. The evidence supporting this requirement is included in facility inspection reports in the Water Board's records. More detailed information is available in the Water Board's public file on this matter.

Any person aggrieved by this action of the Central Coast Water Board may petition the State Water Board to review the action in accordance with Water Code section 13320 and California Code of Regulations, title 23, sections 2050 and following. The State Water Board must receive the petition by 5:00 p.m., 30 days after the date of the order, except that if the thirtieth day following the date of the order falls on a Saturday, Sunday, or state holiday, the petition must be received by 5:00 p.m. on the next business day. Copies of the law and regulations applicable to filing petitions will be provided on request, or may be found on the internet at:

http://www.waterboards.ca.gov/public_notices/petitions/water_quality/

This Notice of Violation (NOV) is intended to facilitate a speedy remedy to the continuing noncompliance at Centrally Grown. Water Board staff will determine its need to recommend further enforcement actions based upon your responses to this NOV, and your future compliance with WDR 97-10-DWQ. The Water Board reserves its right to take any enforcement action authorized by law.

If you have any questions regarding this notice of violation, please contact Jon Rokke at (805) 549-3892 or by email at <u>jon.rokke@waterboards.ca.gov</u>, or Chris Adair at (805) 549-3761 or by email at <u>chris.adair@waterboards.ca.gov</u>.

Sincerely,

Michael Thomas Assistant Executive Officer

DR. JEAN-PIERRE WOLFF, CHAIR | KENNETH A. HARRIS JR., EXECUTIVE OFFICER

895 Aerovista Place, Suite 101, San Luis Obispo, CA 93401 | www.waterboards.ca.gov/centralcoast

Cc:

Stephen Hicks SLO County Planning and Building <u>shicks@co.slo.ca.us</u>

Laurie Salo SLO County Environmental Health Services Isalo@co.slo.ca.us

ECM: CW-788896 \\ca.epa.local\rb3\shared\wdr\wdr facilities\san luis obispo co\centrally grown\nov centrally grown 8.3.15.docx

DR. JEAN-PIERRE WOLFF, CHAIR | KENNETH A. HARRIS JR., EXECUTIVE OFFICER

Regional Water Quality Control Board Central Coast Attn: Jon Rokke 895 Aerovista Place, Suite 101 San Luis Obispo, CA 93401 (805) 549-3892

Date: August 21, 2015

Subject: Centrally Grown NOV Response

Dear Mr. Rokke,

The following letter is in response to the Notice of Violation sent to Centrally Grown on August 7, 2015. Wallace Group has been retained to assist Centrally Grown in providing a written report to address your concerns with the initial response you received from them on July 31, 2015.

Per your letters, the following issues will be addressed in this report:

- 1. Verification that CG has implemented action to prevent the public from being exposed to the effluent from the wastewater system.
- 2. Details about how CG will continue to prevent exposure.
- 3. A plan to remedy the surfacing of effluent.
- 4. A timeline for implementing the plan as soon as possible.
- 5. Details about how CG will make sure this doesn't happen again.
- 6. A detailed drawing showing the 100% replacement area for disposal field.
- 7. Verification that CG staff person has been adequately trained to operate and maintain the advanced wastewater treatment and disposal system or that a qualified operations and maintenance firm has been retained to perform the ongoing duties necessary to successfully operate and maintain the system.
- Written procedures detailing how CG staff are to respond in the event of an alarm or failure of any portion of the wastewater treatment system including the identification of individuals with responsibilities for carrying out said responses.

On August 18, 2015 I performed a site visit to assess the current condition of the Centrally Grown site and met with the CG management team responsible for the wastewater system, as well as the Clay's Septic management team who will be the contract operators for the wastewater system. At the meeting we walked through each aspect of the wastewater system and discussed the existing condition of the equipment, the proposed maintenance required, and the action plan for future on-going maintenance. The following responses to the concerns addressed in your letters have been prepared based on the information gathered in the meeting.



CIVIL ENGINEERING

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WALLACE SWANSON INTERNATIONAL

WALLACE GROUP A California Corporation

612 CLARION CT SAN LUIS OBISPO CALIFORNIA 93401

T 805 544-4011 F 805 544-4294

www.wallacegroup.us

1. Verification that CG has implemented action to prevent the public from being exposed to the effluent from the wastewater system.

Centrally Grown has roped off the disposal field area to prevent the public from coming in contact with effluent that is surfacing from the disposal field. In addition, CG staff have installed signs around the wastewater treatment plant area to deter the public from entering the wastewater treatment equipment area. CG staff will continue to have the entire area roped off and precluded from public access. Figures 1 through 3 show the roped off disposal field and signage currently being used to deter the public from coming in contact with wastewater or treated effluent. CG will install permanent fencing to prohibit public exposure to the field.



Figure 1. Roped off disposal field – Looking East



Figure 2. Roped off disposal field - Looking Southeast







Figure 3. Signage used to deter public from wastewater area

2. Details about how CG will continue to prevent exposure.

CG staff are committed to making sure the public is safe and the wastewater system is operating and functioning correctly. The current staff members have been diligent in learning about the system and calling on professionals, such as Clay's Septic, when they need more expertise. The current management will continue to work with Clay's Septic and Wallace Group to implement the proposed action plan to alleviate the current problems, and will maintain a working relationship with both companies in the long-term to ensure the wastewater system continues to be operated correctly in order to prevent public exposure. In addition, now that CG staff has been educated on the system operation and potential health hazards with a poorly run system, they are more aware of what to look for and how to mitigate issues if they do arise in the future.

3. A plan to remedy the surfacing of effluent.

The immediate issues that have been addressed to date are as follows:

- Following the July 4, 2015 incident, CG had the first three 5,000 gallon septic tanks and the grease interceptor completely pumped out.
- The Recirculation Tank and Effluent Tank were pumped out at subsequent visits by Clay's Septic between July 4, 2015 and August 18, 2015.

- The three Advantex filter pods were cleaned and flushed to remove grease that had infiltrated the system.
- The effluent pumps were flushed to remove grease that had infiltrated the system.
- The disposal field lines were flushed and jetted to remove grease that had infiltrated the system.
- The headworks basket strainer was flushed and cleaned to remove grease.

As of August 18, 2015, the grease infiltration has been mostly contained and the treatment system is close to operating as designed. The following issues are remaining that still must be addressed:

- The Recirculation Tank and Effluent Dosing Tank are still collecting left-over grease and debris from the system. These tanks will likely need to be continually monitored and flushed periodically until all the grease that had accumulated within the system is removed.
- As a result of grease accumulation in the Effluent Dosing Tank, the headworks basket strainer is clogging often and resulting in low pressure to the disposal field. This low pressure is creating an uneven distribution of effluent across the field, where low points in the field are seeing the majority of the effluent and the higher sections are dry. It is speculated that this uneven distribution of effluent is causing the surfacing of effluent at the low point on the site.
- Some effluent emitters were installed incorrectly, causing ponding water in areas on the surface of the field.

The following are the tasks that CG has identified for their Action Plan to remedy the surfacing of effluent at the disposal field:

- Continue to flush all tanks until free from grease and debris.
- Continue to flush pumps and basket filters to maintain proper pressure to the disposal field.
- Cap the first 10 emitter lines that are currently located at the low points in the system. This will "force" water to the areas that are currently not seeing pressure. The linear footage of perforated pipe being capped is 520 linear feet.
- Install a minimum of 520 linear feet of new emitter lines to replace the ones being "capped". The proposed area for new driplines is shown in landscape areas identified in Exhibit 1, Attachment B.
- Install internet connection at WWTP control panel for off-site monitoring and operation.
- Continually monitor pump output and pressure at the far end of the disposal field to ensure even distribution.
- Update the action plan following installation of new lines and "capped" lines.

4. A timeline for implementing the plan as soon as possible.

CG staff are motivated to implement the action plan and alleviate issues with the wastewater system and surfacing of water as soon as possible. As mentioned above, they have had Clay's Septic out several times in the past two weeks to work on cleaning the system and trouble-shooting the disposal field. The overall goal is



Centrally Grown August 21, 2015 Page 5 of 9

to have all proposed improvements to the system installed and operating correctly by the end of September. CG recognizes that rain could compound the issues with the disposal field and want to make sure the system is functioning properly before the rainy season. A timeline for specific tasks is outlined below:



August 19, 2015

- Flush effluent pumps.
- Pump out Recirculation Tank.

<u>August 20 – 28</u>

- Check pressure in field daily and flush filter at headworks as necessary.
- Cap first 10 emitter lines in disposal field at low points.
- Add soil to the disposal field in areas where emitters are not buried.

August 31 - September 11, 2015

- Install a minimum of 520 linear feet subsurface Geoflow lines in garden areas to supplement the lines that were capped.
- Install CAT 5 cable to WWTP control panel for off-site monitoring and operation.

<u>September 14 – 18, 2015</u>

Conduct another site visit w/ Clays and Wallace Group to evaluate system operation.

<u>September 21 – 30, 2015</u>

• Update Action Plan based on information gathered at site visit.

5. Details about how CG will make sure this doesn't happen again.

CG management will be contracting with Clay's Septic for on-going professional operations and maintenance services. Proper operations and maintenance activities is the first course of action for preventing the types of issues CG has been experiencing with their wastewater system. Clay's Septic has experience operating the Orenco treatment and Geoflow disposal equipment. A copy of the contract between Clay's Septic and CG is included in Attachment A.

In addition, CG staff has been mentored by Clay's and Wallace Group staff on certain "best management practices" (BMPs) that the restaurant can do to prevent issues, such as grease inundation, to happen again. Examples of specific BMPs to be utilized by CG include switching out the chemical dishwasher. Chemical dishwashers prevent grease from being trapped in the correct location within the wastewater system and result in grease inundation downstream. CG staff will also be cognizant of the cleaning chemicals used in the kitchen and restrooms so as not to "kill" the beneficial bacteria that are part of a well-functioning wastewater system.

6. A detailed drawing showing the 100% replacement area for disposal field.

Areas that have been identified as possible replacement area for the existing disposal field are depicted on Exhibit 1 in Attachment B. The areas identified consist

of a combination of landscaped areas as well as some areas that are currently set aside as open space around the existing disposal field. Because the identified replacement areas are spread out, not homogenous like the current field, the existing effluent pumps would need to be checked and possibly switched out to match the proposed zoned disposal system.

As discussed in Item 3 above, CG will install a minimum of 520 linear feet of additional subsurface disposal lines in specified landscape garden areas now to replace the 10 lines that will be capped in the existing disposal field and to offset their current irrigation demand. The remaining areas identified in Exhibit 1 will be installed, if needed, in the future. As an order of priority, CG will maximize the landscape garden area first, followed by expanding the disposal field to Area A initially and Area B as a last resort.

7. Verification that CG staff person has been adequately trained to operate and maintain the advanced wastewater treatment and disposal system or that a qualified operations and maintenance firm has been retained to perform the ongoing duties necessary to successfully operate and maintain the system.

Clay's Septic and Jetting will be providing ongoing operations and maintenance services for the CG wastewater system. In addition to annually pumping the grease interceptor and septic tanks, they are proposing the following scope of services:

- Continue to service the existing equipment:
 - Septic tanks
 - o Manholes
 - o Filters
 - o Lift Station
 - o Disposal Field
 - Air ventilation on tanks/carbon filters
- On-going operations and maintenance
 - Prepare monthly monitoring per WDR Order (attached to this email), including influent and effluent sampling and prepare report for submittal to RWQCB.
 - After first 6 months of monthly monitoring the permit switches to annual monitoring.
 - Either check and record septic tank levels or pump out septic tanks annually, as outlined in the WDR
 - Perform all O&M recommended in the Orenco and Geoflow manuals and keep detailed records on site.
 - Prepare visual inspection of the wastewater disposal field and note any surfacing water

A copy of the proposed contract between Clay's and CG is included in Attachment A.

8. Written procedures detailing how CG staff are to respond in the event of an alarm or failure of any portion of the wastewater treatment system



including the identification of individuals with responsibilities for carrying out said responses.

The existing wastewater system control panel has the capability of being monitored and operated remotely using an internet connection. Once the proper CAT 5 internet connection has been made to the panel, Clay's Septic will continually monitor and operate the treatment system remotely from their office via the internet. Alarms on equipment will automatically trigger at Clay's and will provide the information necessary for them to address the issue as quickly as possible. In addition, CG staff will also be automatically alerted via text message in the event of an alarm or equipment failure. The first order of command will be sent to Danielle Ribeira the Centrally Grown Facility Manager, followed by Rafael Vargas, the Centrally Grown Groundskeeper. Contact information for the responsible parties is outlined below:

- 1. Clay's Septic and Jetting Title: WWTP Operator Phone:805-929-5065 Email: <u>doug@clays-spetic.com</u>
- Danielle Ribeira Title: Facility Manager Phone: Email: <u>danieller@centrallygrown.com</u>
- 3. Rafael Vargas Title: Groundskeeper Phone: 805-550-5952

If you have any further questions or comments, feel free to contact me at (805) 544-4011.

Sincerely,

Shannon Jessica, PE Wallace Group Sr. Civil Engineer

Attachments:



Attachment A – Clay's Septic O&M Contract Attachment B – Exhibit 1 - Disposal Field Replacement Areas



Attachment A – Clay's Septic Maintenance Contract



Worry-Free Maint	ananca Agrooma	SM	
For AdvantTex® Supplemental Treatment System CLAY'S SEPTIC & JETTING, INC.			
ONE CALL WILL SOLVE	ALL YOUR SEPTIC NEED	S	
CA State Li	icense # 674109		
	ak Ridge Road , CA 93444		
	CLAY (2529)		
Owner FAX: (8	805) 929-1192 Phone	clays-septic.com	
Jodd Mourer General Manager Street	805-400-4998 Email (required)	8 21/15	
7432 Exotic Garden Dr	Tadmacentra	allygrown.com	
City, State, Zip Code 93428 Home Number	Cell Number Danielle	WorkNumber	
Cambria CA	209-728-4997		
The Owner of the AdvantTex® Supplemental Treatment System	will receive the following services b	pelow:	
The Owner of the AdvantTex® Supplemental Treatment System will receive the following services below: On a monthly basis, for the first six 6 months of service, Clay's Septic & Jetting, Inc. will provide the following: • Visually Inspect Tank Liquid Levels. • Check and Clean the Biotube® Effluent Filters. • Monitor the system through the control panel (once the control panel has been set up by Centrally Grown to be accessed through the internet) and record the elapsed time meters and event counters for all pumps. • Inspect and Clean (if necessary) Spin Nozzles. • Confirm Proper Operation of Automatic Distributing Valve. • Confirm Proper Operation of Automatic Distributing Valve. • Confirm and Record Pump Voltages and Amperages. • Influent and Effluent Sampling and Testing. • Visually Inspect the Disposal Field for Surfacing Effluent. • Measure the Current PSI at both ends of the Disposal Field. • Compile all information and report to the Owner of the AdvantTex® Supplemental Treatment System. On a quarterly basis, after the first six (6) months of service, Clay's Septic & Jetting, Inc. will provide the following: • Visually Inspect Tank Liquid Levels. • Record Scum and Sludge Accumulation in Tanks. • Check and Clean the Biotube® Effluent Filters. • Check and Clean the Biotube® Effluent Filters. • Monitor the system through the control panel (once the control panel has been set up by Centrally Grown to be accessed through the internet) and record the elapsed time meters and event counters for all pumps. • Inspect and Clean (if necessary) Spin Nozzles. • Confirm And Record Pump Voltages and Amperages. • Visually Inspect the Disposal Field for Surfacing Effluent. • Monitor the system through the control panel (once the control panel has been set up by Centrally Grown to be accessed through the internet) and record the elapsed time meters and event counters for all pumps. • Inspect and Clean (if necessary) Spin Nozzles. • Confirm And Record Pump Voltages and Amperages. • Visually Inspect t			
 On an annual basis, Clay's Septic & Jetting, Inc. will provide the feedback All Quarterly Services. Influent and Effluent Sampling and Testing. Flush Distribution Laterals in AX-Max Units. Check and Clean the Biotube® Pump Vault Filters. Compile all information and report to the Own 		tal Treatment System.	

The Worry-Free Maintenance Agreement SM will stay in effect until cancelled by the Owner of the AdvantTex® Supplemental Treatment System. It is to be understood this preventive service agreement does not guarantee this septic system to function properly. This preventive service agreement is to maintain the septic system to help prevent malfunctions of the septic system.

Payments will be due on the 1st of every month (or the next business day if the 1st falls on a weekend). If you choose to do an auto-payment against a credit card, payment will be processed on the 1st of every month (or the next business day if the 1st falls on a weekend). If payment is denied for any reason, you will be notified by email of the denial. We will then attempt to charge the card again in 7 days. If payment is denied again, you will be notified of the second denial, in which case you will have 30 days to either render payment to us, or notify us of the information on a new card to charge. Failure to do so will put you in default of your contract and all payments to date will be non-refundable and the contract will be canceled.

WE ARE NOT LIABLE FOR UTILITIES, DRIVEWAYS, TREES, BUSHES, GRASS, OR FENCING DAMAGED DURING THE JOB PROCESS. IN THE EVENT OF NON-PAYMENT, PARTY FOR WHO WORK WAS PERFORMED AGREES TO PAY ALL ATTORNEY FEES, COURT COST & LOSS OF INCOME FOR COURT TIME. WE RESERVE THE RIGHT TO ADD A \$30.00 ANNUAL FUEL SURCHARGE IF DIESEL GAS PRICES REACH \$6.00 A GALLON OR HIGHER.

We propose hereby to furnish material and labor complete in accordance with above specifications, for the monthly sum of: \$450.00 (or \$425.00 if setup on Auto-Payment)

Note: Monthly amount includes three (3) hours onsite per visit. Any extra time spent onsite, above and beyond the three (3) hours, will be billed at the current hourly rate.

Payment to be made as follows: AUTOMATIC MONTHLY CHA	RGE or BILLING
All material is guaranteed to be as specified. All work to be completed and inspected according to county permits issued. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the monthly charge. All agreements contingent upon strikes, accidents, weather or delays beyond our control. Owner to carry fire, flood and ALL other necessary insurance. We accept: Visa, MasterCard, Discover, & American Express	Authorized Signature
Owner's Signature Gan 6M	DATE 8-21-15
Automatic Monthly Cha	rge Payment Information
Card Number:	
Expiration Date:	
	CVV (3 digit code on back of card):
Card Holder's Name:	Billing Zip Code:

Clay's Septic & Jetting Inc.

952 Live Oak Ridge Rd. Nipomo, CA 93444 Contractor's Lic. #674109

1-800-928-2529

Fax 805-929-1192

SERVICE AGREEMENT

Customer:	Centrally Grown	Phone:	(800) 717-4379
Address:	7432 Exotic Gardens Road	Contact:	
City:	Cambria	State: California	Zip: 93428

Clay's Septic & Jetting, Inc.

Also known as the Company, agrees to provide you (the Customer), with the necessary labor, maintenance materials to perform a comprehensive maintenance program as outlined below.

Septic Tanks & Supplemental Treatment Tanks Pumping

Location:7432 Exotic Gardens RoadTotal Size:25,000 Gallons

Discount: The Company will provide a 10% discount on emergency service required. Service: The Company will provide preferential service to you before non-agreement customers. Emergency services are not covered by this maintenance agreement and will be billed a normal rates. Emergency services also do not constitute a complete pumping of all tanks, but entails doing what is necessary to get you back to operating status.

Hours: The services covered by this agreement will be scheduled during the hours that the disposal site is opened. 7:30 am to 4:30 pm, Monday through Friday, except Holidays. **Repairs:** Any repairs required beyond those provided in this agreement will be brought to your attention and will be billed on a time and material basis. Payment is due 30 days after receipt of invoice. The company shall not be liable for any loss arising from delay, failure to discover a condition requiring or replacement, or as a consequence of any performance under this agreement.

Records:The Company will maintain a complete record of all maintenance and repairsperformed by us and will provide you with a written report upon completion of any work.Terms:This agreement is for three years from the effective date, unless the Company oryou request in writing a 30 day cancellation of service.

Maintenance pumping of the septic tanks shall be performed on an annual at a cost of \$12,500.00 (Twelve Thousand Five Hundred Dollars) payable within 30 days after maintenance is performed. Pricing is based upon regular maintenance occurring and normal operations for the septic system. If pumping takes longer than an hour per truckload, additional charges will apply.

Accepted: Clay's	Septic & Jetting, Inc.
BV: BV:	A las Sult
by.	
Effective Date:	August 21, 2015

Accepted:	Customer
ву:	meellekt
Date: 8	21/15

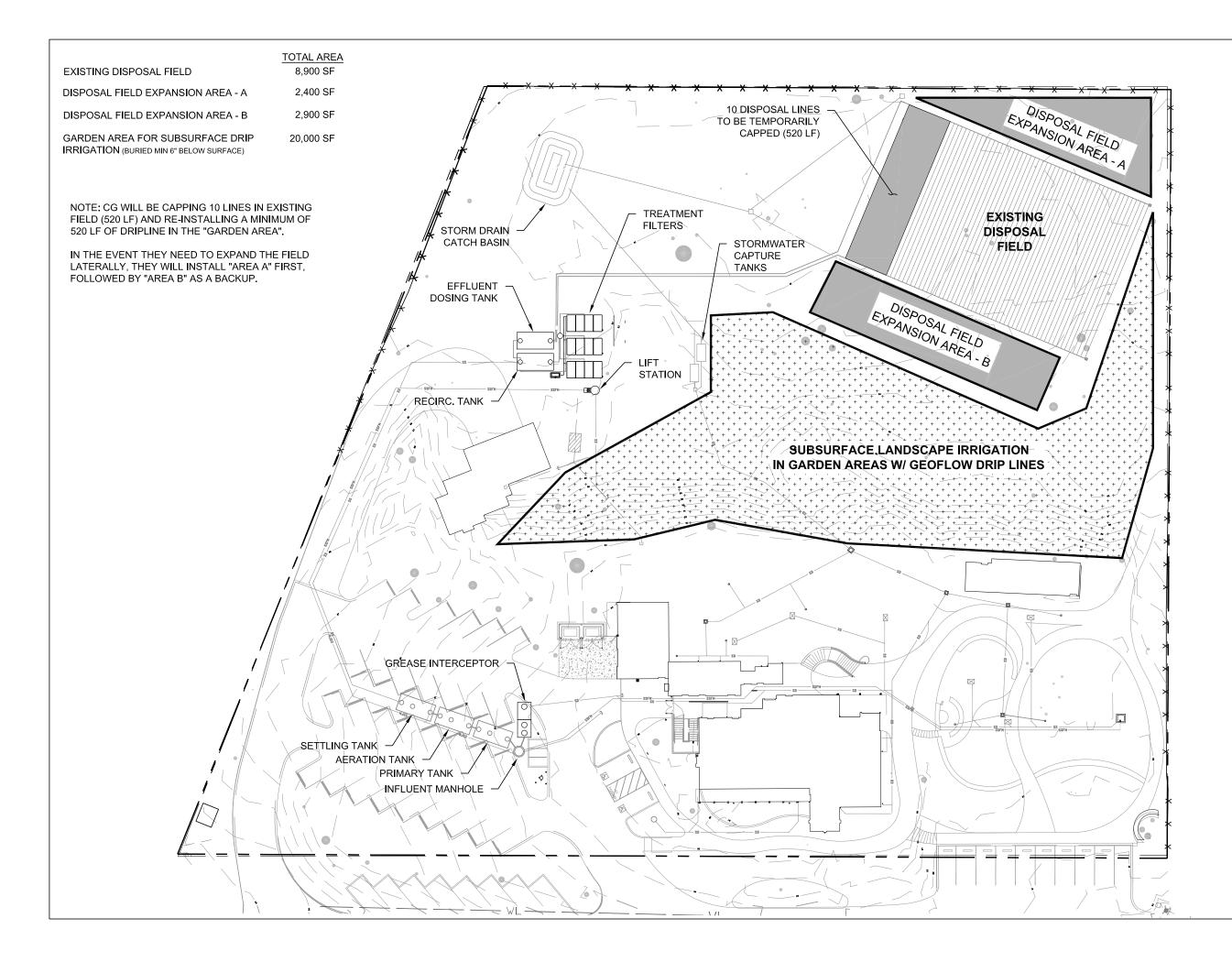
Ha	ssel-Free Cree	So Somi-	SM
114	CLAV'S SED	se Service Agree	ement
	ONE CALL WILL SOL	FIC & JETTING, INC VE ALL YOUR SEPTIC N	
	CA Sta	te License # 674109	VEEDS
	952 Liv	ve Oak Ridge Road	
	(800)	oomo, CA 93444 928-CLAY (2529)	
claysseptic@charter.ne		X: (805) 929-1192	
Business Name		Contact Name	clays-septic.com
Centrally Grown		Danielle Ribeira	Date
Service Address		Email	
7432 Exotic Gardens Roa City, State, Zip Code		danieller@centrallyg	rown com
	Business Number	Cell Number	Contact Number (if different)
Cambria, CA 93428 Billing Address	(800) 717-4379	(209) 728-4997	
Dining Address		City, State, Zip Code	
Please contact ma hafar 1.0	4		
Please contact me before / after Never, just get it done	The pumping by the following: Text	: □ Email	D Phone
***Business Representative sig	ming this contract		
***Business Representative sig			
Clay's Septic & Jetting, Inc. wi	ll provide a 10% discount on a	ny emergency service required in	relation to the groose tran
Clay's Septic & Jetting, Inc. wi	ll provide preferential service t	o you before non-agreement custo	omers
specified at the end of this agree	ement. The customer agrees to	umping between the hours of 4:00 make sure that easy access to the) am and 10:00 am, unless otherwise grease trap is available for pumping.
Any repairs required beyond the	Jetting Inc. shall not be lighted	will be brought to your attention a	and will be billed on a time and ailure to discover a condition requiring
Clay's Septic & Jetting, Inc. wil a written report upon completion	Il maintain a complete record of n of any work. Part of the servi regard to your grease trap servi	£ -11	formed by us and will provide you with nc. will provide is talking to any and them directly to Clay's Septic &
In exchange for access to the pro request a Certificate of Liability	operty through being given a ke Insurance and Certificate of W	ey and alarm code, Clay's Septic	& Jetting, Inc. will provide, upon
 With each grease trap servicing Determine the thicking Check baffle wall. Clean the inspection Pump your grease trap 	you will also receive the follow ness of grease & food in grease	ving: e trap during pumping. basis.	
The Hassel-Free Grease Service Ag pricing. This agreement may be can malfunctions of the system, but does	cened by cluter party with a 50 day	V DODCE I his service agreement is to	or a three-year period to lock in current maintain the grease trap to help prevent
Scheduling will be done a best fit ba preferred date or time. Monthly sch 13 weeks.	isis. We will take your preferences eduling is considered every 4 weel	s into consideration when scheduling ks, Bimonthly is considered every 8 v	, but pumping may not meet your weeks and Quarterly is considered every
Payments will be due within 30 days charge.	after servicing. Any charges not	collected in a 30 day period will be s	ubject to a \$10.00 per month service

We Propose hereby to furnish material and labor complete in accordance with above specifications, for the sum of:						
\$ <u>910.00</u>						
Payment to be made as follows: N	let 30 Days after s	service				
All work is guaranteed to be as specified. above specifications involving extra costs orders, and will become an extra charge on All agreements contingent upon strikes, ac our control. Owner to carry fire, flood and We accept: Visa, MasterCard, Discover, o your convenience. Business Representative's Signa	will be executed only ver and above the norr cidents, weather or de i ALL other necessary & American Ex	upon written nal charge. lays beyond insurance.	Authorized Signature	DATE	8/21/15	
Notes:						
Grease trap is unavailable to be do	me at the followin	o times.				
	ne at the followin	ig times.				
Frequency of Cleaning:						
□ Monthly (every 4 weeks)	□ Bi-Monthly (every 8 weeks)	🛛 Quarterly (ev	ery 13 weeks)	□	
Preferred day of the week for great	se trap pumping i	s:				
🗆 Monday 🛛 Tuesday	□ Wednesday	🗆 Thursday	🗆 Friday			
Preferred time of the day for greas	e trap pumping is	(any time before	3:00 am requires a	key or other acce	ess):	
□ 4:00 am □ 5:00 am	□ 6:00 am	□ 7:00 am	□ 8:00 am	□ 9:00 am	۵	
Grease trap is located:						
Grease trap size is:						
□ 50 gallons □ 100 gallons	□ 1000 gallons	□ 1200 gallons	□ 1500 gallons	<u> 2,500</u> gallo	ons	

Centrally Grown August 21, 2015 Page 9 of 9

Attachment B – Figures







CIVIL AND TRANSPORTATION ENGINEERING CONSTRUCTION MANAGEMENT LANDSCAPE ARCHITECTURE MECHANICAL ENGINEERING PLANNING PUBLIC WORKS ADMINISTRATION SURVEYING / GIS SOLUTIONS WATER RESOURCES

612 CLARION COURT SAN LUIS OBISPO, CA 93401 T 805 544-4011 F 805 544-4294 www.wallacegroup.us

